



The Institute of  
**Internal Auditors**  
Australia

# SOPAC<sup>®</sup>

C O N F E R E N C E

RESILIENCE · RELEVANCE · RELIANCE

22-24 June  
2022

INTERNATIONAL  
CONVENTION  
CENTRE  
SYDNEY

## HYBRID EVENT CONFERENCE PROGRAM

17 CPE HOURS (In-person)  
16 CPE HOURS (Virtual)

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# Welcome Message

IIA-Australia is delighted to invite you to the 2022 South Pacific and Asia Conference (SOPAC®) being held in Sydney from 22 to 24 June which will also celebrate the 70th year Platinum Jubilee Anniversary of the Institute, in Australia.

We are excited to announce that the conference will be offered as a face-to face event for those wishing to have live access to all four streams and the full SOPAC® experience. A virtual option will also be available providing access to one live stream and recordings for other sessions after the event.

Exploring the theme of “Resilience – Relevance – Reliance” the conference program will reflect on the changes which have impacted our world over the last 24 months and how the profession is transitioning through this change now and preparing for the future. With a vast array of issues impacting the profession, the program will be divided into key focus streams with sessions being presented on a range of topics in each subject area.

- > Stream A - Environmental, Social and Governance
- > Stream B - Cyber Security
- > Stream C - Risk Matters
- > Stream D - Internal Audit Function
- > Stream E - People Dynamics
- > Stream F - Professional Skills
- > Stream G - Audit Hot Spots
- > Stream H - Innovation in Audit
- > Stream S - Solution Sessions

Shaped with extensive member consultation, the program will deliver case study and solution-based presentations to provide practical insights on undertaking internal audits of various kinds, addressing contemporary risk management and exploring the professional skills to support the growth of the individual and the profession. The program will also include the opportunity to learn about the newest innovations, tools and trends from our sponsors and exhibitors and the ever important networking opportunities at the social functions.

SOPAC 2022® will provide delegates with up to 17 CPE Hours, with additional hours available for attendance (in person only) at the pre-conference workshops. Also, for thirty days after the event, all delegates (in person and virtual) will have access to view session recordings to catch up on missed sessions.

We look forward to celebrating our 70th year Platinum Jubilee with you at SOPAC® 2022.



**Stephen Tiley PFIIA CIA**  
President, IIA-Australia



**Amy Grace AMIIA**  
Co-Chair, SOPAC® 2022



**Andrew Wearne AMIIA**  
Co-Chair, SOPAC® 2022

# Key Speakers



**Dr Nick Coatsworth**  
Infectious disease physician

Dr Coatsworth is an expert in health policy, public administration and a practising infectious diseases physician. He held a national role in the Australian response to COVID-19 as Deputy Chief Medical Officer of Australia, becoming one of the most recognised medical spokespeople during the pandemic. Nick engaged the Australian community through a variety of media platforms most notably as the spearhead of the national COVID-19 vaccination campaign.

Nick has had a long history of leadership in medicine. He was Executive Director of the National Critical Care and Trauma Response Centre in Darwin and led the second Australian Medical Assistance Team to the Philippines after Typhoon Haiyan. He oversaw deployments of AusMATs to Vanuatu and Fiji after Cyclone Pam and Winston and trained Australian field staff in Ebola virus treatment in preparation for the 2014/15 epidemic response. He has also served on the board of Careflight Limited, one of Australia's leading aeromedical providers.

Later, he became President of the Australian Section of MSF and served on the Board for two terms.

Nick is now engaged in exploring foreign policy decision making in health through his doctoral thesis at the Australian National University. He is a Clinical Associate Professor at the ANU Medical School and educates young clinicians from medical student through to physician trainee.



**Charlie T. Wright CIA**  
Chief Risk Officer, Jack Henry & Associates  
and IIA Chairman of the Global Board,  
2021–22

Charlie T. Wright is 2021-22 Chairman of The Institute of Internal Auditors (IIA) Global Board of Directors. In this role, Charlie leads the 17-member Global Board, is chair of the Supervisory Committee, and presides over Global Assembly.

Charlie is the Chief Risk Officer for Jack Henry and Associates, where he oversees information security, enterprise risk management, and internal audit. Prior to joining Jack Henry, Charlie was the national leader of BKD's enterprise risk management practice. Charlie has also served as Vice President of Internal Audit at Devon Energy and General Auditor at American Airlines. Charlie is a Certified Public Accountant (CPA), Certified Internal Auditor (CIA), and Certified Information Systems Auditor (CISA).



**Tim Jarvis AM**  
Environmental Scientist, Author,  
Adventurer, Climate Change Advocate

Tim Jarvis AM is an environmental scientist, author, adventurer and public speaker with master's degrees in environmental science and environmental law. He is committed to finding pragmatic solutions to major environmental issues related to climate change and biodiversity loss.

He has worked in sustainability for over 25 years, including 10 years as Senior sustainability adviser to global engineering firm Arup, and as sustainability adviser for multilateral aid agencies including AusAID and the World Bank amongst others. He currently provides strategic and practical sustainability advice to a range of organisations in the insurance, life insurance and built environment sectors.

He is Global Ambassador and Governor of environmental NGO WWF, and founder and presenter of Thin Ice VR – a film project that uses groundbreaking virtual reality to show climate change in Antarctica. Tim is head of the adventure advisory panel of the Australian Geographic Society, on the Society's advisory board, and is the current explorer in residence at the Australian Museum.

Tim has undertaken expeditions to the world's most remote regions including the South Pole, the high Arctic, across Australia's largest desert, the Great Victoria, and retracing the polar journey of Sir Douglas Mawson using only the same gear, equipment and starvation rations as Mawson did in 1913.



**Eve Broenland**  
Simplicity Expert

Simplicity Expert Eve Broenland educates teams and leaders on the effects of information overload and provides pragmatic solutions to overcome the overwhelming influx of data so we can maximise our day-to-day performance.

The complexity we face every day is affecting our ability to operate effectively and Eve combines her strong scientific background with her innate desire to help people make their day easier. Through her diligent research and pragmatic attitude, she's able to provide a simpler approach.

Her Dutch heritage naturally makes her approach clear and direct. Her double Masters Degree in environmental science and marine biology taught her to see how disruptions of our surroundings affect us. Her martial arts training (she owns a school with her husband) drives her commitment to structure, discipline and effectiveness.

Simplicity is the key to maximising performance and Eve is the person to show you how.



## Katrina Barry

Global CEO Me&u and Chair,  
Hollard Insurance

Katrina is currently is the Global CEO Me&u having recently been Managing Director of Contiki Holidays Australasia.

Since joining Contiki in 2014, she has boldly redefined the Contiki experience for the digital age. Katrina has reimaged the Contiki strategy, product and brand positioning to increase market share, lift operational yield and margins and increase eCommerce sales (by 32 per cent). She only accepted the MD role after doing appropriate due diligence... by taking a Contiki tour around Europe at the age of 38.

Prior to Contiki, Katrina held roles with BT Australia including Head of Digital and Direct Businesses; Head of Customer Experience; and strategy and investment roles with the Virgin Group working closely with Richard Branson. Katrina was a co-founder of Virgin Active, a global chain of Health Clubs that feature world-class gym facilities and hundreds of daily exercise classes.

In her early career she was lawyer before becoming a management consultant with McKinsey & Company working with Fortune 500 and ASX100 companies in retail, telecommunications, FMCG, mining, and financial services.

She is a Non-Executive Director of Hollard Insurance; Petsure; and the Australian Federation of Travel Agents Mutual Scheme.



## Dylan Alcott AO

2022 Australian of the Year  
(Guest lunch speaker for in-person only)

Australian of the Year 2022, Dylan Alcott AO, is one of the countries most successful and well recognised Paralympians. In 2021 he became the only male in any form of tennis to win the 'Golden Slam', winning the Australian, French, Wimbledon and US Open Championships, together with his gold medal from the Tokyo Paralympic Games.

At the 2016 Rio Paralympic Games, Dylan Alcott became one of only a few athletes to win two gold medals in two different sports across two different Olympic or Paralympic Games. Dylan won yet another gold medal at the 2020 Tokyo Paralympic games making him the greatest player in wheelchair tennis history.

At the age of 17, Dylan became the youngest ever wheelchair basketball gold medallist at the 2008 Paralympic Games in Beijing, and after gold at the 2010 World Championships, and silver at the London 2012 games, decided to switch sports to wheelchair tennis.

In 2017, Dylan launched the Dylan Alcott Foundation, a foundation created to help young Australians who are struggling to come to terms with their disabilities.

In 2019 Dylan was the Australian Logies 2019 Graham Kennedy Most Popular New Talent Award winner and in 2020, won the Governor's Award Victorian Male Athlete of the Year - Frank Wilkes Award. And if that's not enough, Dylan Alcott was awarded 2022 Victoria Australian of the Year and 2022 Australian of the Year.

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# Diligent

Diligent is the leading governance, risk and compliance (GRC) SaaS company, serving 1 million users from over 25,000 customers around the world. Our innovative technology gives leaders a connected view of governance, risk, compliance and ESG across their organisations, sparking the insights they need to make better decisions and lead with purpose.

[www.diligent.com](http://www.diligent.com)

# Pre-Conference (in person only)

## Wednesday, 22 June 2022

**1.00pm – 5.30pm**      **Registration desk open**

**1.30pm – 5.30pm**      **Optional Pre-Conference Workshops**

### WORKSHOP 1

#### Agile auditing

In today's fast paced business environment, more and more organisations are adopting agile methodologies for speed to market and to effectively conduct business. Moving away from traditional ways of working, changing culture and achieving organisational agility is now a competitive edge. In this new environment internal auditors need to understand how risk is managed and how to provide assurance in activities that utilise agile work practices. This includes adopting agile terminology, processes and reporting techniques to deliver value to our stakeholders.

##### Key areas to be covered

- > Overview of agile work practices and terminology
- > Recognise the shift from 'risk and control' to 'governance and risk', and why
- > Understanding what new risks agile may bring to the organisation
- > Shifting the audit mindset to the agile mindset – Understanding the process of agile audit methodologies
- > Getting over the waterfall - Practical challenges in applying the agile way of working to internal audit work
- > Reporting and practices that help manage risk in an agile environment

##### Learning outcomes

- > Understanding what agile auditing is
- > Confirming when to use agile audit techniques
- > Changing tools and methods to suit agile processes
- > Identifying agile business process risks
- > How to use agile practices for internal audits
- > Producing meaningful stakeholder information using agile ways of working

**Chris Puschak PMIIA CIA CRMA CGAP, Director, Vincents**



### WORKSHOP 2

#### Auditing projects

Almost every organisation will have programs and projects rating high on their risk register, appearing in their audit universe, and therefore, subject to the audit process. But how do we know what to audit, when to audit or who can assist us with our project audit?

##### Key topics to be covered

- > The internal audit role in projects and programs
- > Project lifecycle and methodologies
- > Project Three Lines Model
- > Project audit approaches
- > Probity auditing
- > Project governance
- > Project assurance
- > Case studies from the field

##### Learning outcomes

- > Understand why project reporting is flawed
- > Understand approaches to auditing projects and programs
- > Identify how risk materialises within live projects causing them to fail
- > Understand project governance
- > Learn approaches to project assurance
- > Learn approaches to project and program auditing

**Riaan Steenekamp PMIIA CIA, Associate Director, Infrastructure Advisory, Aurecon**



**WORKSHOP 3****Embedding Data Analytics into your audit function**

Data analytics delivers a comprehensive method for extracting vital information that can enhance organisational performance. Internal auditors can make use of these tools in a powerful way, enabling intelligence to be gathered smartly and efficiently. Learn the critical aspects of how to effectively integrate data analytics into your audit function with a hands-on approach using tools such as Microsoft Power BI.

**Key areas to be covered**

- > Data analytics and continuous auditing
- > Should the “second line” have ownership of data analytics? Discussion and analysis
- > How to use data analytics to maximum effect – Process and application
- > Examples of data mining to extract valuable information
- > Design and development of a Continuous Monitoring dashboard using Power BI
- > Implementation, review and continuously enhancing your Continuous Monitoring capabilities

**Learning outcomes**

- > Understand the best use of data analytics
- > Identify techniques to design, develop and implement data analytics
- > Discover which tools will work for you
- > Apply lessons from case studies, examples and scenarios
- > Develop knowledge of future trends and technologies
- > A hands-on experience in designing, developing and implementing a Continuous Monitoring dashboard using Power BI

**Theo Conias PMIIA CIA, Director, Axiar**

**WORKSHOP 4****Auditing risk culture**

With culture continuing to be a key focus for organisations, regulators and stakeholders, it is critical that the assurance function provides active support in ensuring their organisations build and maintain an effective culture. This workshop will explore how to approach this topic in the same systematic manner as other internal audit activities.

**Key areas to be covered**

- > The difficulties in determining what culture is, its role in risk management and how it is measured
- > Roles and responsibilities related to culture, including the board, internal audit, and other functions
- > Explore different audit methods for assessing culture, and their respective benefits and drawbacks
- > Determine the skills needed by internal auditors to assess and review culture
- > Monitoring and reporting on culture – How to really understand where your organisation is at currently
- > Explore different ways of providing an opinion on culture and how this can be used to drive appropriate behaviours throughout the organisation

**Learning outcomes**

- > Understand culture from a behavioural perspective
- > How to conduct a cultural risk assessment
- > Understand the practical aspects of cultural assessment
- > Evaluate a range of models for auditing culture
- > Formulate the best approach to assess risk culture in your organisation
- > How to report back on culture and monitor improvement

**Elizabeth Arzadon, Director, Kiel Advisory**

**3.30pm – 5.30pm Chief Audit Executives’ Forum**

The CAE Forum is an exclusive invitation-only event limited to Chief Audit Executives (CAEs) which will focus on the emerging issues for the internal audit profession and the critical role of the CAE. This interactive forum will provide the opportunity for you to hear from key industry speakers and engage with, question and discuss various issues at a strategic level with your peers as well as provide insight into senior executives’ and directors’ expectations of internal audit.

Invitations will be issued on a complimentary basis to CAEs who have registered to attend SOPAC® (in-person).

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**5.30pm – 7.00pm****WELCOME RECEPTION** *sponsored by* **pwc**

The Welcome Reception is a great opportunity to ease into your conference experience in a relaxed, informal way. Catch up with colleagues and make new contacts whilst enjoying delicious canapés and a selection of beverages.

Delegates registered for the full conference receive one Welcome Reception ticket. Extra tickets are available for accompanying persons at \$90 per person, subject to availability.



# Day 1 Thursday, 23 June 2022

**7.15am** Registration desk open

**7.30am – 8.45am** Networking breakfast and exhibition viewing

**8.45am – 9.00am** Opening remarks and welcome

**9.00am – 9.50am** Keynote 1

### Change driver – The impact of the health crisis

COVID has reshaped the fundamentals of how society and business operate. This session will explore how the health crisis has disrupted our daily lives and what may lay ahead in the future.

- > Overview of the impacts of COVID on the health system, society and business
- > Managing the crisis – Lessons learned over the last 24 months in addressing the pandemic in Australia
- > Delivering the antidote – Insights on managing the response to COVID
- > How the risk management, governance and control profession provided support
- > Looking over the horizon - Insights on future preparedness

**Dr Nick Coatsworth, Infectious Disease Physician**

**9.50am – 10.30am** Morning networking break and exhibition viewing

**10.00am – 10.25am** S1 Solutions sessions

### Digitalising your integrated risk management program and the role of internal audit

An effective IRM program will use technology in several ways to streamline the assessment and monitoring of risk, as well as testing and remediation of internal controls as much as possible and Internal Audit Team can lead the way.

- > Capabilities of effective an IRM program
- > Blueprint of effective IRM program
- > Automating your IRM program the Diligent way
- > The role of internal audit in leading the way

**Aris Talapian, Services Director Asia Pacific, Diligent**

**10.30am – 11.20am** Concurrent sessions 1

### 1A ESG and the role of internal audit

- > Exploring the challenges in defining ESG
- > Overview of recent market trends in Australia and globally that are influencing stakeholders expectations
- > What a does an effective sustainability program look like
- > Understanding the role of internal audit in supporting management in the integration and assessment of ESG initiatives

**Rich Turley AMIIA, Director, Protiviti**

### 1B Cyber trends – Insights from the front line

- > Impact of digital platforms, currencies, processes and delivery channels – Why these business needs are critical cyber risks?
- > Overview of the landscape – What is Australia’s current cyber threat level?
- > Understanding the minds of cyber criminals – What are they looking for and what tools are they using?
- > Digital business and data security risks – What are the common soft points in organisations today?
- > Providing assurance – What are the critical audit priorities to provide comfort over cyber controls?

**Chris Goldsmid, Commander Cybercrime Operations, Australian Federal Police**

### 1C Risk Management – Lessons from COVID

- > How the impact of COVID overlaid the existing risk profile of organisations
- > Understanding the impact on the control environment (e.g. working from home)
- > Impact and lessons learned from managing risk during a crisis
- > Determining risk appetite – What is now considered acceptable risk in the COVID affected environment
- > Addressing new and emerging risks from COVID
- > Capturing the gains from risk management during COVID to enable more robust risk frameworks in the future
- > Expectations of the internal audit and assurance functions

**Emily Davis PMIIA CIA, Head of Internal Audit and Risk, Sydney Airport**  
**Stephen Tiley PFIIA CIA, Chief Risk and Assurance Officer, Mercy Health**  
**Clare Kitcher, Chief Risk Officer, TAFE NSW**

### 1D Creating and maintaining an Audit Universe

- > Redefining the Audit Universe in the new world
- > How the Audit Universe is used in audit planning
- > Understanding what will give the Board/Audit Committee comfort
- > Working with the business to understand an Audit Entity’s risk profile
- > Determining criteria and methodologies to audit the Audit Entity’s control environment
- > Establishing a reporting process to provide assurance over the control environment

**Nick Kazimierzczak AMIIA, Senior Internal Auditor, Bendigo and Adelaide Bank**





**11.25am – 12.15pm Concurrent sessions 2****2A Modern slavery – Ensuring an ethical supply chain**

- › Understanding how Modern Slavery applies to all organisations through interconnected supply chains
- › Impacts of the Act locally and globally
- › Understanding the impact of the penalty regime and potential enforceable actions
- › How to approach an assessment of Modern Slavery across your supply chain to ensure your organisation complies
- › Applying tools and methodologies such as data analytics to help assess Modern Slavery compliance

**Heather Moore, Senior Advisor – Policy, Research and Social Justice Department, The Salvation Army Australia Territory**

**2B Ransomware detection and response**

- › Understating Ransomware - What is it and how does it work?
- › The essential requirements in developing a robust and effective ransomware policy
- › Responding to a ransomware request for payment
- › Reviewing and rehearsing a ransomware incident response plan
- › Assessing your ransomware prevention, detection, and response program

**Lachlan Bakewell, Chief Information Officer, Eastern Health**

**2C Critical infrastructure risk**

- › Overview of SOCI (Act) / Security Legislation Amendment (Critical Infrastructure) Bill 2020
- › Defining the industries that are covered by the Act
- › Understanding the related IT, physical and compliance risks
- › Asset registration and reporting and compliance requirements under the Act
- › Establishing reporting and compliance frameworks
- › Defining assurance responsibilities across the organisation

**Representative from the Department of Home Affairs**

**2D Dynamic audit planning**

- › Importance of customer and stakeholder engagement in today's fast paced world – Best ways to approach and prioritise stakeholders
- › Data driven insights when planning the audit coverage
- › Developing an audit plan using internal and external information sources
- › Clarity when communicating to the Audit Committee - What is the rationale supporting the planned audits
- › Being agile – Keeping your plan flexible to address changing needs and why solid planning matters
- › Effectively resourcing the audit, using internal and external Subject Matter Experts

**Marcelo Pinheiro de Oliveira PMIIA CIA, Country Manager Australia - Internal Audit, Zurich**

**12.15pm – 1.30pm Lunch networking break and exhibition viewing****1.30pm – 2.20pm Keynote 2****Resilience, reliance and relevance – The pillars of business success**

The session will provide insights on the strategies on leading a business to success in today's challenging business environment. Key themes to be explored:

- › Addressing reality – Navigating challenging and difficult changes for a positive future
- › Strategies to embed the right culture to effectively drive change and innovation
- › Applying effective risk management and governance to support rapid business transformation
- › Leadership challenges and opportunities in making the most of new possibilities
- › Lessons learned from the front line in managing and evolving a business in a rapidly moving environment

**Katina Barry, Global CEO Me&u and Chair, Hollard Insurance**

**2.25pm – 3.15pm Concurrent sessions 3****3A Creating opportunity from climate risk - The value of reporting in line with the TCFD**

- › Overview of the TCFD framework and the growing importance on measuring the financial impact of climate change risk
- › Trends and challenges within the TCFD framework – What are organisations doing globally
- › Exploring the four pillars of the TCFD - Governance, Risk Management, Strategy, Metrics and Targets
- › Developing a strategic response - Decarbonisation and net zero strategies
- › Understanding the growing role of internal audit and the wider assurance function in complying with TCFD requirements

**Elizabeth Rose, Partner - Climate Change and Sustainability, EY**

**3B Third party risk management**

- › Why third-party risk management?
- › Key areas of risk
- › Key controls
- › Risk classification and assessment guide
- › Lessons learnt

**Ashwin Pal, Partner - Cyber Security and Privacy Risk Services, RSM**

**3C Supply chain resilience**

- › Understanding the cruciality of supply chain risk management
- › Identifying risks related to the operational effectiveness of the supply chain
- › Addressing third party risk in the supply chain
- › Understanding the risk of volatile trade relationships
- › Mapping the supply chain processes - Identifying supply chain risks
- › Strategies to build resilience in the supply chain
- › Realising the value add that supply chain audits can deliver

**Beau-Dean Gosper PMIIA GradCertIA, Head of Internal Audit, Woolworths Group**

**3D Reporting to the Audit Committee**

- › Understanding what information the Audit and Risk Committee needs to have comfort over assurance
- › Addressing the increasing risk reporting requirements and expectations in today's heightened risk environment
- › Using rating measures that provide clear information
- › Presenting reports to the Audit and Risk Committee - Communicating assurance with insight
- › Highlighting what the organisation is doing to manage key risks and controls
- › Keeping reporting lines dynamic in today's fast changing environment

**Leah Fricke, Independent Audit Committee Member  
Jon Isaacs, Independent Audit Committee Member  
Heidi Riddell, Independent Audit Committee Member**

# Day 1 Thursday, 23 June 2022 (continued...)

**3.15pm – 3.55pm**

**Afternoon networking break and exhibition viewing**

**3.25pm – 3.50pm**

**S2 Solutions sessions**

## Elevate your performance by embracing Agile Audit

To successfully embrace Agile Audit and truly realise the value of Agile, you need to use an agile tool, built for audit. Help manage roadblocks through collaboration and improve teams' focus to deliver insights faster to management. Join this session to find out how TeamMate+ can help elevate your performance by:

- > Foster greater collaboration
- > Ensure continual focus on highest risks
- > Respond quickly to changes

**Phil Leifermann PMIIA CIA CCSA CFSA CGAP CRMA, Business Development Director, Asia Pacific, Wolters Kluwer TeamMate**  
**Sio Naidoo PMIIA CIA, Head of Pre-Sales, Asia Pacific, Wolters Kluwer TeamMate**

**3.55pm – 4.45pm**

**Concurrent sessions 4**

## 4A Saving the planet – Sustainability assurance

- > Using a framework to ensure organisations “walk the ESG talk” – Is your organisation achieving its ESG targets?
- > Reviewing reporting metrics for relevancy, accuracy, timeliness, and consistency
- > Determining the validation process to use to verify that your organisation is operating sustainability
- > Practical insights what on what responsible investors look for when reviewing ESG credentials
- > Strategies for the internal audit and wider assurance function to support organisations on their sustainability journey

**Kate Turner, Responsible Investment Specialist, First Sentier Investors**

## 4B Assessing cyber security readiness

- > Scoping a cyber security audit – Understanding what you are looking for
- > Determining the maturity level of your organisation's cyber security readiness – Using effective metrics and benchmarks
- > Putting your organisation to the test with cyber security penetration testing
- > Effectively communicating issues and results from cyber audits
- > How the internal audit function can help lift organisation maturity of cyber security

**Ellie Knight PMIIA CIA, Head of Internal Audit – Technology, Projects & DA, TAL**

## 4C Integrated assurance for better risk management

- > Consolidating risk, control and assurance information to form the enterprise view – Getting risk management visibility over the first, second and third lines
- > Integrating the efforts of internal audit, risk and assurance functions – Can we rely on each other's work?
- > Are the right decisions being made based on the risk information available?
- > Meeting the challenge of aligning the “big risk picture” with the internal audit program
- > Internal audit's role to improve the assurance capabilities of the first and second line
- > How to assess the maturity and capability of an integrated assurance framework

**Vincent Verlinde PMIIA GradCertIA, Head of Risk and Audit, Daikin Australia & New Zealand**

## 4D Environmental, Social, Governance, Risk and Controls (ESGRC) – The role of internal audit

- > Understanding the GRC framework in today's business context and the impact of ESG
- > Structuring the internal audit function to play an integral role across the GRC framework
- > Designing an audit program to deliver real value in driving better governance, risk management and internal controls
- > Methodologies and practicalities in assessing the performance of the GRC framework to ensure you are getting it right
- > Putting the “ES” in ESGRC – How technology supports the process

**Moses Maigurira, Regional Sales Director, Diligent**  
**David McIntosh AMIIA, Managing Director, Internal Audit & Financial Advisory, Protiviti Australia**

**4.50pm – 5.40pm**

**Keynote 3**

## The business of climate change

This session will explore the major climate change issues confronting business and the increasing expectations of the community, regulators and Boards. Issues to be discussed include:

- > Operational impacts - Extreme weather causing disruption to supply chains and workforce
- > Societal costs of food and energy due to climate disruption
- > Regulatory uncertainty in response to climate change
- > Increased insurance costs due to heightened climate risk
- > Reputational damage associated with organisations not being perceived to be doing enough by their staff and consumers
- > Impacts of shifting consumer and business demands
- > TCFD risks for Directors relating to disclosing climate risks that might affect the viability of their business

**Tim Jarvis AM, Environmental Scientist, Author, Adventurer, Climate Change Advocate**

## 7.15pm – 11.30pm GALA DINNER

The Gala Dinner will provide an opportunity to switch off from the technical aspects of the conference and enjoy each other's company and entertainment in the evening as we celebrate the Palatium Jubilee of IIA-Australia.

The evening will also incorporate the presentation of awards to recognise the achievement of internal audit professionals for their excellence and contribution to the profession.

Delegates registered for the full conference receive one Gala Dinner ticket. Extra tickets are available for accompanying persons at \$180 per person, subject to availability.



# Day 2 Friday, 24 June 2022

**7.30am** Registration desk open

**7.30am – 8.30am** Networking breakfast and exhibition viewing

**8.30am – 9.20am** Keynote 4

## Internal audit – Future ready

This session will explore how internal audit can prepare for the future, as advances in technology create opportunities and challenges for the profession. Key issues to be explored include:

- > Understanding the transformative nature of technology
- > How, what and where internal auditors must upskill to become more tech-savvy
- > How the profession can create efficiencies in their internal audit work and more broadly across their organisations
- > Insights and trends from across the globe where internal audit is stepping-up to become future ready

**Charlie T. Wright CIA, Chief Risk Officer, Jack Henry & Associates and IIA Chairman of the Global Board, 2021–22**

**9.25am – 10.15am** Concurrent sessions 5

## 5E Vaccinations – The emerging operational challenge for organisations

- > Understanding the need / strategy in developing an employee vaccination policy
- > Developing and reviewing employee vaccination requirements
- > Rules and requirements on the collection of data regarding vaccination status
- > Managing vaccination mandates and unvaccinated staff
- > Case study – What does a workplace mandated vaccine process and control framework look like?
- > How can internal audit support the process

**Erin Kidd, Director, Squire Patton Boggs  
Nicola Martin, Partner, Squire Patton Boggs**

## 5F Walking the resilience talk – Internal audit holding the line

- > Managing organisational and personal stress in today's state of flux
- > Maintaining focus on the critical issues at hand
- > Ensuring consistency when under pressure
- > Practical strategies to put in place the right actions and attitudes in challenging circumstances
- > Resilient leadership – Applying positive energy and effective communication

**Rum Charles, Principal Consultant, Australian Institute of Soft Skills**

## 5G Customer experience auditing – Lessons from the field

- > How to align the external customer experience to the organisation's risk profile
- > Using a customer journey map to help plan an audit and identify risks points
- > Making the link between poor customer service /experience and control gaps
- > Understanding micro moments – What drives the customer decision making process
- > Developing and applying effective KPIs to measure customer satisfaction
- > Developing audit recommendations to improve customer satisfaction and reduce risk

**Paul Fitzsimons PMIIA CIA, Associate Director, Vincents**

## 5H Is remote auditing the new normal?

- > Scoping audits in the remote environment
- > Unleashing the power of the desktop in gathering your audit evidence
- > Technology – Putting hardware and software to work to effectively carry out your audit program
- > Overcoming the challenge of not being able to “eyeball” or get a “gut feel” of a situation
- > Effectively documenting and reporting your audit findings
- > Broaching the early challenges of remote auditing and tips and tricks that made it work
- > Practical challenges in managing the hybrid workforce
- > Measuring the success of remote audits - Can it deliver more with less?

**Katherine Ng AMIIA, Head of Internal Audit, TPG Telecom  
Andrew Downing, Senior Manager, Internal Audit, Atlassian  
Raph Zylberman PFIIA CIA, Manager Functional Audit, BHP**

**10.15am – 10.55am** Morning networking break and exhibition viewing

**10.25am – 10.50am** S3 Solutions sessions

This session will provide technical and practical insights from our partners and sponsors. It will showcase product demonstrations, service offerings and industry insights and how these solutions can enhance your internal audit function.

**10.55am – 11.45am** Concurrent sessions 6

## 6E Ensuring good behaviour – Undertaking conduct reviews

- > Behaving badly – Why does harassment and misconduct occur?
- > What guidelines, frameworks and methodologies can you follow to ensure appropriate behaviour in the workplace
- > Understanding the process for when there is a breach of conduct
- > How to develop a structured approach to undertake code of conduct reviews
- > Reporting on conduct performance and areas of improvement

**Lewis Rangott, Executive Director Corruption Prevention, NSW Independent Commission Against Corruption**

## 6F Information pollution - Clearing your mind for better decision making

- > Overcoming data overload in the information age
- > Reducing complexity in your day-to-day to simplify the information at hand
- > How to filter the overload of information to protect your mental capacity and increase your decision-making ability
- > Strategies to beat old habits and creating a plan to simplify your approach to ensure you absorb the right information

**Eve Broenland, Simplicity Expert**

## 6G Auditing compliance obligations during a business transformation

- > Understanding the role internal audit can play in auditing compliance obligations during a business transformation
- > Identifying and assessing your key compliance obligations
- > Taking a risk-based approach in managing and mapping compliance risk
- > Ensuring appropriateness of processes, documentation and reporting of compliance management
- > Key roles and responsibilities across the organisation and the critical role of internal audit
- > Essentials for an effective regulatory compliance audit plan

**Megan Gallagher, Head of Legal & Compliance – Retail X, Origin Energy  
Paul Thompson PMIIA CIA, Head of Internal Audit, Origin Energy**

# Day 2 Friday, 24 June 2022 (continued...)

## 6H Revitalising your fraud control system

- > Overview of fraud innovations and how to keep a step ahead of new age fraudsters
- > Understanding how the Australian Standard AS 8001:2021 Fraud and Corruption will revolutionise your fraud approach
- > Getting smart with Data Analytics and other technology to detect and manage fraud
- > Insights on best practices in addressing fraud risk

**Roger Darvall-Stevens, Partner - National Head of Fraud & Forensic Services, RSM**

## 11.50am – 1.30pm (In-Person only) LUNCH WITH GUEST SPEAKER AND EXHIBITION VIEWING

sponsored by  **VINCENTS**

### Resilience – The mindset for success

In-person conference attendees will have the unique opportunity to hear Dylan Alcott's inspirational story over lunch.

Dylan was born with a rare type of tumour wrapped around his spinal cord, which required immediate surgery only weeks after birth. After a three-year battle for his life, Dylan defied the odds and through sheer determination and hard work, he has been able to strive to become one of Australia's best and widely recognised Paralympians.

**Dylan Alcott AO, 2022 Australian of the Year**

## 1.30pm – 2.20pm Concurrent sessions 7

### 7E Employee wellbeing

- > Objective measurements of employee wellbeing benchmarked against pre-pandemic levels
- > The key pillars of an employee wellbeing program including impact of mental health, social, physical and financial wellbeing issues
- > Employee wellbeing themes in the current environment, and emerging themes to consider
- > Adopting the new ISO 45003 Global psychosocial risks guidelines to meet regulatory compliance needs and drive continuous improvement
- > Supporting your employee wellbeing with targeted programs at an organisational, local and individual level
- > How to best measure the mental health and wellbeing of your people

**Stephen Dowling, Workplace Mental Health Lead - People Solutions, Aon**

## 7F The ethical mindset at work

- > Understanding the foundations of an ethical workplace culture
- > Addressing the challenge of what is law and what is right
- > Knowing when to speak-up, ask tough questions, and hold difficult conversations when something is not right
- > How to articulate your ethical views/mandate in your professional context
- > Practicalities of putting your ethical mindset to work through a case study example

**Dr Brock Bastian, Professor In Psychology, University of Melbourne**

## 7G Ensuring adherence to privacy principles

- > Understanding the latest Australian privacy requirements
- > Determining when your organisation needs to apply the Australian Privacy Principles
- > Data breach reporting requirements
- > Key controls your organisation should have in place to ensure compliance
- > Expectations of internal audit in reviewing and updating privacy policies
- > OAIC enforcement priorities, powers and approach

**Andre Castaldi, Acting Assistant Commissioner, Regulation and Strategy, Office of the Australian Information Commissioner**

## 7H Blockchain/DLT – What its use for Enterprise means for business and the assurance function?

- > Insight and overview of ASX's Distributed Ledger Technology (DLT) as a Service - Synfini
- > Understanding the opportunities for business systems and policies
- > Realworld Blockchain application demonstration – DigitalX's Drawbridge application demo
- > Exploring the risks and benefits of using Blockchain
- > Insights on the road to digital currency and next gen payments

**Paul Stonham, General Manager DLT Solutions, ASX**

## 2.25pm – 3.15pm Concurrent sessions 8

### 8E Keeping wages in order

- > Addressing the challenge of understanding the complexity of wages
- > Determining the role of internal audit in interpretation and application of wage agreements
- > Understanding payroll risk areas and where things can go wrong with wages
- > Using Data Analytics to audit employee payments
- > Identifying the key audit focus areas
- > Effective reporting of wages compliance / non-compliance
- > Roles and responsibilities in addressing wage anomalies

**Bryony Binns, Partner, PwC**

### 8F Being heard in the virtual world – Effectively presenting your message online

- > Communicating with the skills and right mindset to deliver a clear and persuasive message
- > Virtual vs In Real-Life – Tips and tricks on how to read your audience
- > Practical approaches to gain the full attention when speaking to the C-suite and Audit Committees in the virtual medium
- > Preparing for your presentations and conversations to ensure your message gets through
- > Overcoming the unique challenges of presenting to a hybrid audience

**Dominic Siow, Director, EQ Strategist**

**8G Auditing risk culture**

- > Understanding internal audit's involvement in defining and measuring risk culture
- > Determining the factors that influence the risk culture and behaviours within an organisation
- > Making culture visible – Developing measures and criteria to get a handle on risk culture
- > Building a framework to assess risk culture and behaviours through internal audit reviews
- > Effectively interpreting and communicating the results

**Emma Walch, Audit Director Culture, ANZ Bank**

**David Joyce AMIIA, Head of Risk & Procurement, Australian Broadcasting Corporation**

**8H Digitising internal audit**

- > Striving for continuous data driven monitoring and reporting across 3 lines of accountability
- > Approach to optimise and automate controls and assurance
- > Value creation through utilising AI to solve key risk issues
- > Sharing outcomes and insights

**Amo Tauialo, Group Auditor, Commonwealth Bank of Australia**

**3.15pm – 3.45pm**

**Afternoon networking break and exhibition viewing**

**3.20pm – 3.40pm**

**S4 Solutions sessions**

This session will provide technical and practical insights from our partners and sponsors. It will showcase product demonstrations, service offerings and industry insights and how these solutions can enhance your internal audit function.

**3.45pm – 4.35pm**

**Keynote 5**

**Defending your organisation from cyber attacks**

As the world quickly transitions to digital business, cyber security could be said to be the number one risk facing all organisations. It is no longer a matter of whether you will be subject to a cyber-attack, but when. This session will provide insights from the Australian Cyber Security Centre on current risks and trends and the simple steps you can take to protect your organisation.

- > Insights and trends on cyber security incidents on Australian organisations
- > Ransomware protections and responses – Where do organisations stand?
- > Cyber security responsibility - Redefining the expectations of the IT team, internal audit, management and the Board
- > Reacting to a cyber security incident – Lesson from recent attacks on controls gaps and response actions

**Senior Representative from the Australian Cyber Security Centre**

**4.35pm – 4.45pm**

**Closing remarks**

**CONFERENCE WEBSITE**

Visit [www.sopac.org.au](http://www.sopac.org.au) for more information about the conference including the following:

- > Program updates
- > Speaker information
- > Accommodation options
- > Sponsorship and exhibition information
- > Conference contacts

**SCHEDULE AND GENERAL CHANGES**

IIA-Australia endeavours to ensure that accurate information is contained in this brochure at time of printing, however program content, speakers and information within this brochure are subject to change without notice. At times it might be necessary to cancel or reschedule a conference after receipt of the confirmation letter. IIA-Australia will provide advance notice of such changes, and in doing so will not be responsible for penalties related to the cancelling or rescheduling of airfares, lodging, etc.

**LIABILITY/DISCLAIMER**

To the extent permitted by law, IIA-Australia is not responsible for the actions, advice or representations of delegates and speakers of SOPAC® 2022. In completing the registration form, the delegate indemnifies IIA-Australia for any direct, indirect or consequential loss or damage in connection with any personal accidents, losses or damage to the personal property of delegates and any later substitutes. It is strongly recommended that delegates take out adequate medical, travel and personal insurance prior to commencement of the conference and travel.

**COVID SAFE VENUE**

The ICC Sydney EventSafe Operating Guide is a set of operating principles enabling the safe running of events in an environment transformed by the Coronavirus (COVID-19) pandemic.

The comprehensive set of protocols spans 16 key areas of event management and integrates best practice from parent group ASM Global's VenueShield – a program of the most advanced hygienic safeguards, informed by public health authorities, medical and industry experts – which is deployed in ASM Global's 325 worldwide facilities. The framework also operates within the safety protocols of Safe Work Australia's Codes of Practices, which underpins how ICC Sydney works under the Work Health Safety law and, more recently, the COVID-19 Safe Workplace Principles. For further information please visit <https://www.iccsydney.com.au/plan/eventsafe>

We strongly encourage delegates to be up to date on their COVID vaccinations.

**COVID AND CANCELLATIONS**

If you are registered to attend the in-person program and are unwell or in isolation on the day due to COVID we will offer you a refund or credit, less AUD \$200.00 administration fee, subject to provision of evidence from the relevant government bodies. A substitute delegate will be accepted at no extra charge, subject to membership status, if advised in writing. If IIA-Australia determines that SOPAC® 2022 will revert to the virtual program only, in person ticket holders will be transferred to the virtual event and will be provided a refund or credit of the difference.

# How to Register

## Online Registration

You can register online at [www.sopac.org.au](http://www.sopac.org.au) and follow the prompts. Each delegate must complete a separate online registration form. Please note this is a secure website.

## Registration forms

Alternatively you can complete and return the registration form along with full payment. Each delegate must complete a separate registration form.

Registration forms can be returned by

**fax:** +61 2 9264 9240

**email:** [conferences@iia.org.au](mailto:conferences@iia.org.au)

**mail:** IIA-Australia, PO Box A2311, Sydney South, NSW 1235, Australia.

## Registration enquiries

**email:** [conferences@iia.org.au](mailto:conferences@iia.org.au) **phone:** +61 2 9267 9155

## Conference Fees – in person

	Early Bird Before or on 31 May 2022	Standard (After 31 May 2022)
Overseas rate*	\$2,125	\$2,125
One Day Registration (Thurs or Fri) Member†	\$1,250	\$1,350
One Day Registration (Thurs or Fri) Non-Member	\$1,430	\$1,530

\* Valid for overseas registrations only, no further discounts apply

† One day registration includes attendance to the technical sessions and refreshments only for the day. Social function tickets for the attended day must be purchased additionally.

All fees are quoted in Australian Dollars and are inclusive of the 10% compulsory goods and services tax (GST).

## Additional Sessions – in person

	Registered Delegate	Guest
Conference Lunch		\$80
Welcome Reception	Included in conference registration fee	\$90
Gala Dinner		\$180

## Optional Workshop – in person

	Member	Non-Member
Optional workshop	\$465	\$595









## Conference Fees – virtual

Member (Overseas)	\$1,150
Non-Member (Overseas)	\$1,423

Please note, single day tickets, corporate tickets and group discounts are not available for virtual attendance. Virtual overseas attendees are exempt from GST.

# What your SOPAC® registration includes

## IN PERSON

- > Networking breakfast, refreshments and lunch daily during the conference
- > Attendance to keynote sessions *sponsored by*  Diligent
- > Attendance to trade exhibition
- > Access to the Barista Lounge *sponsored by*  protiviti\*
- > Attendance to your selected concurrent sessions (choice of four streams)
- > Access to the Gelato Bar *sponsored by*  Wolters Kluwer
- > Access to the virtual conference platform for 30 days post event to view recordings and catch-up on missed sessions
- > One delegate bag *sponsored by*  Crowe
- > One delegate notebook *sponsored by*  Wolters Kluwer
- > One ticket to the Welcome Reception on Wednesday, 22 June 2022 *sponsored by*  pwc
- > Access to Wellness Centre *sponsored by*  RSM
- > Attendance at the lunches *sponsored by*  VINCENTS
- > One ticket to the Gala Dinner on Thursday, 23 June 2022
- > Earn 17 CPE Hours

## VIRTUAL

- > Attendance to all (five) keynote sessions
- > Attendance to (eight) technical sessions – Sessions / topics confirmed on 6 June 2022
- > Attendance to virtual trade exhibition
- > Access to the virtual conference platform for 30 days post event to view recordings and catch-up on missed sessions
- > Earn 16 CPE Hours

Please note that virtual attendees will only have access to one live concurrent stream. Topics to be streamed will be determined by popularity and the subsequent room allocation with streaming facilities at the venue. As such, sessions to be live streamed will not be finalised until 6 June 2022. Sessions will be recorded and made available on the virtual conference platform for view up to 30 days after the event.

# Registration Form

## 1. PROVIDE PERSONAL DETAILS – PLEASE USE BLOCK LETTERS

Title                      Prof      Dr      Mr      Mrs      Ms      Miss      Other

Family name \_\_\_\_\_

Given name \_\_\_\_\_

Postnominal      CIA®              CCSA™              CGAP™              CFSA™  
                                  CRMA™              GradCertIA              QIAL™              Other

Position \_\_\_\_\_

Organisation \_\_\_\_\_

Address for correspondence \_\_\_\_\_

City/State                                      Country                                      Postcode

Telephone (    ) \_\_\_\_\_

Facsimile (    ) \_\_\_\_\_

Mobile \_\_\_\_\_

Email \_\_\_\_\_

Name as you wish it to appear on name badge \_\_\_\_\_

Please indicate your membership number \_\_\_\_\_

## 2. CONFIRM REGISTRATION TYPE AND FEES

IIA-Australia members must be financial for 2021/2022 at the time of registration to be eligible for the member rate. Please tick appropriate box.

### CONFERENCE FEES – IN PERSON

	<b>Early Bird</b> (Before or on 31 May 2022)	<b>Standard</b> (After 31 May 2022)
Overseas*	\$2,125	\$2,125
One Day Registration (Thurs or Fri) Member†	\$1,250	\$1,350
One Day Registration (Thurs or Fri) Non-Member†	\$1,430	\$1,530

\* Valid for overseas registrations only, no further discounts apply

† One day registration includes attendance to the technical sessions and refreshments only for the day. Social function tickets for the attended day must be purchased additionally.

### CONFERENCE FEES – VIRTUAL

	<b>Overseas</b>
Member	\$1,150
Non-Member	\$1,423

Please note, single day tickets, corporate tickets and group discounts are not available for virtual attendance.

All fees are quoted in Australian Dollars and are inclusive of the 10% compulsory goods and services tax (GST)

Virtual overseas attendees are exempt from GST.

This document will be a tax invoice / receipt for GST purposes when you make payment.

## 3. CONFIRM ATTENDANCE AT SOCIAL EVENTS

Note: One ticket to the Welcome Reception and Gala Dinner and Awards Presentation are included in the cost of registration with the exception of one day tickets. Lunch is included in the conference registration fee. Additional person fees apply.

### WEDNESDAY 22 JUNE – Welcome Reception

Yes, I will attend

No, I will not attend

Purchase additional ticket(s)                      \$90 per person

No. Persons \_\_\_\_\_                      TOTAL \$ \_\_\_\_\_

Additional ticket holder name(s) \_\_\_\_\_

### THURSDAY 23 JUNE – Gala Dinner

Yes, I will attend

No, I will not attend

Purchase additional ticket(s)                      \$180 per person

No. Persons \_\_\_\_\_                      TOTAL \$ \_\_\_\_\_

Additional ticket holder name(s) \_\_\_\_\_

### ADDITIONAL GUEST CONFERENCE LUNCH TICKETS

Purchase additional ticket(s)                      \$80 per person

No. Persons \_\_\_\_\_                      TOTAL \$ \_\_\_\_\_

Wednesday 22 June

Thursday 23 June

Additional ticket holder name(s) \_\_\_\_\_

## 4. REGISTER FOR WORKSHOPS (IN-PERSON)

### WEDNESDAY 22 JUNE, 1.30pm–5.30pm

- WS1 Agile auditing
  - WS2 Auditing projects
  - WS3 Embedding Data Analytics into your audit function
  - WS3 Auditing risk culture
- \$465 Member    \$595 Non-Member

### TOTAL FOR WORKSHOPS \$

## 5. SELECT YOUR CONCURRENT SESSIONS (IN-PERSON)

### THURSDAY 23 JUNE

10.00am – 10.25am	S1			
10.30am – 11.20am	1A	1B	1C	1D
11.25am – 12.15pm	2A	2B	2C	2D
2.25pm – 3.15pm	3A	3B	3C	3D
3.25pm – 3.50pm	S2			
3.55pm – 4.45pm	4A	4B	4C	4D

### FRIDAY 24 JUNE

9.25am – 10.15am	5E	5F	5G	5H
10.25am – 10.50am	S3			
10.55am – 11.45am	6E	6F	6G	6H
1.30pm – 2.20pm	7E	7F	7G	7H
2.25pm – 3.15pm	8E	8F	8G	8H
3.20pm – 3.40pm	S4			

## 6. SPECIAL REQUIREMENTS

### Dietary requirements

Please specify if you have any meal requirements. Please note that some special meals will incur an additional charge. You will be notified if this is the case for the food type you have indicated.

### Special assistance

Please indicate if you have a disability or require assistance to participate fully. Please list the type of assistance you require.

### Schedule and General Changes

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### Cancellation Policy

Cancellations must be notified in writing to IIA-Australia. Cancellations received prior to 1 June 2022 will receive a refund, less AUD \$200.00 administration fee. No refunds will be available after 1 June. A substitute delegate will be accepted at no extra charge, subject to membership status, if advised in writing.

### COVID and Cancellations After 1 June

If you are registered to attend the in-person program and are unwell or in isolation on the day due to COVID we will offer you a refund or credit, less AUD \$200.00 administration fee, subject to provision of evidence from the relevant government bodies. A substitute delegate will be accepted at no extra charge, subject to membership status, if advised in writing. If IIA-Australia determines that SOPAC® 2022 will revert to the virtual program only, in person ticket holders will be transferred to the virtual event and will be provided a refund or credit of the difference.

## 7. PAYMENT DETAILS

- I wish to pay by credit card\*  
\*1.05% surcharge for Amex | 1.23% surcharge for Visa/MasterCard | 3% surcharge for Diners

### Please complete the following

Visa    MasterCard    Amex    Diners

Total amount in AUD \$

Credit Card Number

Expiry Date

Name of Card Holder

Signature

- I will transfer the above sum to the SOPAC® 2022 bank account (details below)  
**Account Name:** The Institute of Internal Auditors – Australia  
**Bank:** Westpac Banking Corporation  
**Address:** 84 King Street, Sydney NSW 2000  
**Branch (BSB):** 032003  
**Account Number:** 478233  
**Swift code:** WPACAU2S

When sending payment by telegraphic transfer from overseas, please add AUD\$25.00 for bank fees. The delegate is responsible for all fees associated with the transaction. To enable us to identify your payment, please ensure that your name and SOPAC® 2022 appear on the transfer. Please email a record to [accounts@iia.org.au](mailto:accounts@iia.org.au).

- I have enclosed an Australian cheque (cheques should be made payable to The Institute of Internal Auditors-Australia)

## 8. RETURNING FORM

### Please return form and payment to

**E:** [conferences@iia.org.au](mailto:conferences@iia.org.au)

**F:** +61 2 9264 9240

**P:** IIA-Australia, PO Box A2311, Sydney South, NSW 1235, Australia.

### Each delegate must complete a separate registration form

### General enquiries

[conferences@iia.org.au](mailto:conferences@iia.org.au)

**P:** +61 2 9267 9155

Toll free (within Australia) 1800 236 366

### Privacy Statement

I, or a later substitute, hereby consent to my/their name, position and organisation being included in the Conference Delegate list and forwarded by IIA-Australia to related third parties including sponsors and exhibitors. I understand that if I do not provide consent my name will not be published in the list of participants that is distributed to each conference delegate upon registration. If you do not indicate your preference it will be assumed that we may use your details as described.

Consent    Do not consent

I acknowledge that details will be used to confirm my membership status at IIA-Australia. IIA-Australia may use third-party conference service providers to process your registration. For virtual attendees, when visiting virtual exhibition booths your contact details will be made available to exhibitors. For in-person attendees, upon being scanned at exhibition booths your contact details will be made available to exhibitors. Photographs and videos may be taken at the event to be used for IIA-Australia promotional purposes. IIA-Australia will handle any personal information collected on this form in accordance with its Privacy Policy.

### Liability/Disclaimer

To the extent permitted by law, IIA-Australia is not responsible for the actions, advice or representations of delegates and speakers of SOPAC® 2022. In completing the registration form, the delegate indemnifies IIA-Australia for any direct, indirect or consequential loss or damage in connection with any personal accidents, losses or damage to the personal property of delegates and any later substitutes. It is strongly recommended that delegates take out adequate medical, travel and personal insurance prior to commencement of the conference and travel.