

The Institute of Internal Auditors

Education Day 2023 Programme

Navigating the Internal
Auditors New Frontier:
CyberRisk and Assurance
in the Digital Age

A Hybrid face-to-face and online events

Seize the opportunity, let us come together, and let us connect

Join us for hybrid face-to-face and online events!

Theme:

Navigating the Internal Auditors New Frontier: CyberRisk and Assurance in the Digital Age

Registration

How to register

Register online at www.iianz.org.nz (face-to-face or online)

The online session link will be sent to hybrid delegates the day prior, along with background material for the sessions registered.

Education day registration fees

Members: \$499.00

Non-members: \$659.00

Exclusive of GST.

For those attending an event face to face, the ticket price includes morning tea, a light luncheon, renowned speakers, AV and event management.

If you are attending the event online, the ticket price includes renowned speakers, AV, online video conference connectivity and event management.

**For further information relating to CPE and the IIA NZ Event and Attendance Policy please refer to page 9*

Our theme conveys the increasing reliance on digital technology and the rise of cyber threats, organisations must adapt and evolve their risk management and assurance practices to stay ahead of the curve.

The phrase “new frontier” suggests that this is a constantly evolving and dynamic area and as Internal Auditors will need to be flexible and adaptable in our approach. The Education Day will highlight the importance of balancing risk and opportunity in the digital landscape, and the need for internal auditors to play a key role in ensuring their organisations are equipped to manage both.

About us

Institute of Internal Auditors

The Institute of Internal Auditors (IIA) is the global professional association and standard-setting body for internal auditors. With headquarters in Lake Mary, Florida, USA, the IIA has more than 200,000 members in over 170 countries. The IIA’s mission is to provide dynamic leadership for the global profession of internal auditing, promoting the value of internal audit and advancing the practice through advocacy, education, and professional development.

As a member of the global IIA network, IIA NZ is supported by the IIA in a number of ways. The IIA:

- provides guidance and resources to support the development of effective internal audit practices, including standards, guidelines, and best practices
- offers professional development and certification programs for internal auditors, including the Certified Internal Auditor (CIA) designation.
- provides a platform for IIA NZ to engage with stakeholders and to promote the value of internal audit to organisations, regulators, and other key stakeholders.

IIA NZ members have access to these resources and programs, as well as to the IIA’s global network of internal audit professionals, which can help them to stay current with industry trends and best practices, and to enhance their professional skills and knowledge.

IIA NZ provides training, education, certification, and networking opportunities for internal auditors in New Zealand, with the aim of promoting the profession and enhancing the knowledge and skills of its members. The organisation also works to promote the value of internal audit to stakeholders and to provide guidance and resources to support the development of effective internal audit practices.

Christchurch/Hybrid Programme

9:00am	Introduction	12:45pm	*Interactive Round Robin Workshops and Case Study Discussion Melissa Cross IIA NZ Facilitator
9:15am	Adam Boileau CyberCX (Cyber Security Experts) Topic: "From the Early Days of Computing to the Digital Age: The Evolution of Cyber Risk and Assurance, How We Got Here, and What the Future holds?"	1:15pm	*Interactive Round Robin workshops and Case Study Discussion Matthew Evetts Adam Boileau IIA NZ Facilitator
10:00am	Melissa Cross Financial & Professional Risks Manager (Crombie Lockwood) Topic: Insurance perspective - what insurance can help with (and not help with) Tips for what organisations should be asking themselves about their protection (insurance and non-insurance)	1:45pm	*Interactive Round Robin Workshops and Case Study discussion Jennie Vickers IIA NZ Facilitator
10:30am	Morning Tea & Networking	2:15pm	Panel Discussion/ Q&A Adam Boileau IIA Board Member Matthew Evetts Jennie Vickers Melissa Cross Topic: How can we help protect organisations in New Zealand (private and public sector) from cyber risk in the future?
11:00am	Matthew Evetts Director of Connectivity and Security (Datacom) Topic: "taking a zero trust approach to organisational security"	2:45pm	Concluding remarks
11:30am	Jennie Vickers IT Specialist (Risk NZ) Topic: Post loss - what to do to recover. How an event affects customers and reputation.	3:00pm	Event Ends
12:00pm	Lunch & Networking		

*For further information relating to the interactive Round Robin Workshops and Case Study discussion refer to page 9

Wellington/Hybrid Programme

9:00am **Introduction**

9:15am **Adam Boileau**

CyberCX Cyber Security Experts

Topic: “From the Early Days of Computing to the Digital Age: The Evolution of Cyber Risk and Assurance, How We Got Here, and What the Future holds?”

10:00am **Hugh Devereux-Mack**

Cert NZ

Topic: “Stories from the trenches”

CERT NZ will provide insights into the current cyber security environment based on their recently published 2022 Report Summary.

10:30am **Morning Tea
& Networking**

11:00am **Christopher Miller**

Principal Cybersecurity
Consultant (Datacom)

Topic: “taking a zero trust approach to organisational security”

11:30am **Ramon Manzano**

Chief Audit Executive and General
Manager (Health Alliance)

Topic: A proactive approach to risk – what risk profiling and risk controls need to be considered. How the risk culture of an organisation contributes to Cyber risk management.

12:00pm **Lunch & Networking**

12:45pm ***Interactive Round Robin
Workshops and Case Study
discussion**

Cert NZ

IIA NZ Facilitator

1:15pm ***Interactive Round Robin
Workshops and Case Study
Discussion**

Christopher Miller

IIA NZ Facilitator

1:45pm ***Interactive Round Robin
Workshops and Case Study
discussion**

Ramon Manzano

IIA NZ Facilitator

2:15pm **Panel Discussion/ Q&A**

Cert NZ

IIA NZ Facilitator

Christopher Miller

Ramon Manzano

Topic: How can we help protect organisations in New Zealand (private and public sector) from cyber risk in the future?

2:45pm **Concluding remarks**

3:00pm **Event Ends**

*For further information relating to the interactive Round Robin Workshops and Case Study discussion refer to page 9

Our Hosts



Wellington

Tee Chow Lee IIA NZ Board

Tee Chow heads the Internal Audit team at New Zealand's largest developer and property manager, Kāinga Ora. He brings with him 15 years of experience in New Zealand and Singapore across diverse roles in internal audit, finance, consulting, corporate, and private and public sectors. This deep experience, at all levels of management and governance, has driven Tee Chow's passion for Internal Audit advocacy, development and maturity. Tee Chow is looking forward to contributing to the Board and the future of the profession.



Wellington

Grace Nunn IIA NZ Board

Grace is an Assistant Manager at KPMG based in Wellington and has been an IIA NZ member since 2016. During this time, Grace has been involved in numerous events and brings enthusiasm and passion for internal audit. Her recent entrance to the profession means that she can bring new ideas and align the interests of those new to this profession to those with more experience. Grace has experience providing internal audit and advisory services to both public and private organisations and is a strong advocate for the value of internal audit.



Christchurch

Sonja Healy IIA NZ Board

Sonja is a Senior Manager with PwC, based in Christchurch. Sonja has been an IIA NZ member since 2012 and has been working in risk management and internal audit for the past 14 years. She is enthusiastic about working with the IIA NZ Board and members to provide further support to continuously develop and improve as Internal Auditors and professionals.

Christchurch

Shaun Dowers IIA NZ Treasurer

Shaun is the Manager Assurance at Te Rūnanga o Ngāi Tahu. Shaun has been an IIA NZ member for 11 years and is also a CIA. Shaun is a firm believer that education is the foundation of quality internal audit.



Our Speakers



Adam Boileau CyberCX (Cyber Security Experts)

Adam Boileau is an executive director at CyberCX, with 25 years experience in the infoSec industry. Outside of that, Adam is known as the cohost of weekly infosec news podcast Risky Business, and the frontman of Kiwicon, the NZ hacker conference.

Topic: “From the Early Days of Computing to the Digital Age: The Evolution of Cyber Risk and Assurance, How We Got Here, and What the Future holds?”

Cyber risk refers to the potential loss or damage that can arise from a failure in the security of an organisation’s digital systems and networks. This can include data breaches, cyber attacks, and other incidents that can compromise the confidentiality, integrity, and availability of critical information.

Assurance, on the other hand, refers to the processes and controls that organisations put in place to mitigate cyber risk and ensure the security of their digital assets. This can include security audits, risk assessments, and other measures that are designed to identify vulnerabilities and ensure that appropriate controls are in place to mitigate them.

The evolution of technology and the increasing reliance on digital systems and networks have led to a corresponding increase in cyber risk. This has been driven by a range of factors, including the growing sophistication of cyber criminals, the proliferation of new attack vectors, and the increasing interconnectedness of digital systems.

To address these challenges, organisations have turned to a range of cyber assurance practices and technologies, including threat intelligence, vulnerability assessments, and advanced security controls. These measures are designed to help organisations stay ahead of evolving cyber threats and ensure the security and resilience of their digital assets.

Internal auditors attending the speaker session on “From the Early Days of Computing to the Digital Age: The Evolution of Cyber Risk and Assurance, How We Got Here, and What the Future holds?” will gain insights into the historical development of cyber risk and assurance practices, as well as a forward-looking perspective on emerging cyber threats and technologies. They will learn about the increasing complexity and sophistication of cyber risks, as well as the various assurance practices and technologies that organisations use to mitigate these risks. By understanding the evolution of cyber risk and assurance practices, internal auditors can help organisations stay ahead of emerging cyber threats and ensure the security and resilience of their digital assets in the future.



Hugh Devereux-Mack Senior Advisor (Cert NZ)

Hugh Devereux-Mack is a Senior Advisor with CERT NZ, the government agency created to help increase New Zealand’s cyber resilience.

With more than 10 years’ experience in the private sector, he uses this experience to help both businesses and individuals understand the cyber security environment they operate within.

Topic: Stories from the trenches – CERT NZ will provide insights into the current cyber security environment based on their recently published 2022 Report Summary. This presentation will also to explore different lessons from businesses case studies that have suffered from cyber attacks before finishing with a practical exercise to help you understand how to check whether your password has been compromised.

CERT NZ works to support businesses, organisations and individuals who are affected (or may be affected) by cyber security incidents. We provide trusted and authoritative information and advice, while also collating a profile of the threat landscape in New Zealand.

CERT NZ is a key component of New Zealand’s Cyber Security Strategy, contributing to the delivery of the Strategy’s vision of a confident and secure digital New Zealand.



Our Speakers



Matthew Evetts Director of Connectivity and Security (Datacom)

As Director, I am privileged to own cybersecurity for our customers. Adopting Datacom's existing focus of helping not only to secure our customers' organisations, but to enhance and fortify their cybersecurity maturity. This is backed by a team of some of the most highly qualified cybersecurity professionals in the country.

Beyond the technology, my passion lies in the value and necessity cybersecurity poses for organisations: Why is it so critical to their overall business strategy? How can it help organisations? What roles and responsibilities do cybersecurity present for all employees? And importantly, what difference will a highly qualified, dedicated and security-first team make to their organisation?

My goal (and subsequently, success) in this role is to establish Datacom as the de facto choice for cybersecurity, especially for those organisations who have adopted cybersecurity as part of their overall strategy. With the help and expertise of my team, I want to grow our already significant footprint to leverage that scale in a way which benefits all our existing and future customers.

I bring 19 years of experience in business and IT domains, where I honed a set of skills targeted towards bridging the worlds of business and technology and making people the centre of progress. Over the years I have also worked with a range of public sector agencies, affording me with the necessary insight to tailor our approach to the needs of government.

Christopher Miller Principal Cybersecurity Consultant (Datacom)

As a Principal Cybersecurity Consultant, I am privileged to work with large and small organisations across New Zealand raising and fortifying their cybersecurity maturity by providing advice and guidance into system design, governance and risk based decision-making, supported by a Datacom team that includes some of the most highly qualified cybersecurity professionals in the country.

Cybersecurity is a constantly changing and evolving domain, and our customers need dedicated professionals to help defend their organisations and data. By applying Zero Trust principles, our team help organisations to embed these security principles into their technology and architecture.

My primary goal is to position Datacom as the go-to option for organizations that recognize cybersecurity as a critical part of their overall strategy. With 20 years of experience in both Cybersecurity and IT, I am well-versed in bridging the gap between business and technology. I have worked with a range of public and private sector agencies, giving me an understanding of both the measured, compliance approach of government and the quick and adaptable approach of the private sector.

Melissa Cross Financial & Professional Risks Manager (Crombie Lockwood)

Melissa is the Southern Region Manager of Crombie Lockwood's Financial & Professional Risks team, and has 25 years' experience advising corporate clients and professional services firms on all aspects of liability risk and insurance, including Cyber risk and insurance. The cyber risk landscape is in a constant state of change and Melissa will discuss the current insurance market position.

Crombie Lockwood is part of Gallagher, a global leader in insurance and risk management services. In New Zealand, Crombie Lockwood arranges insurance on behalf of over 100,000 clients throughout New Zealand, placing insurance premiums of more than \$1 billion, and were the first broker in New Zealand to have developed their own Cyber insurance product backed by underwriters at Lloyd's of London.

DATACOM



INSURANCE BROKERS | A GALLAGHER COMPANY



The Institute of
Internal Auditors
Te Kaiarotake Matua o Aotearoa
New Zealand

Our Speakers



Jennie Vickers IT Specialist (Risk NZ)

Announced late in 2021 as the inaugural supreme IFSEC Global Security Influencer of the year 2021-22, Jennie is currently consulting on health and safety innovation and strategy and also keynote speaking on security, safety and the sweet spot where good contract management meets the two.

Jennie made New Zealand her home over 25 years ago having forged a successful career in the UK as a commercial/business/IT lawyer with organisations like Slaughter & May, EMI Music, Pace Microtechnology, Comshare and Synthomer. In New Zealand, a long spell in the utility sector covering electricity, gas and telecommunications, gave Jennie a deep understanding of OT and IT enterprise risk management and related Board responsibilities.

The last 8 years saw Jennie in the association space, as a CEO and an ANZ Business Development Director for WorldCC. The common thread was thought leadership and connecting people in the Defence, Security and Infrastructure Sectors in both New Zealand and Australia and further afield.

As a result of the IFSEC win, initially as the top Influencer in the Category- "Associations and Thought Leaders" and then as the Inaugural overall winner, Jennie has been using her position of influence to connect people and businesses and governments to secure better security and business outcomes for others.

A lifetime and constant learner, Jennie recently achieved a QEHS Lead Auditor Certification and is now studying towards a Masters in Digital Transformation, Cyber Security Professional quals and Art Appreciation. Already in the bag, Jennie has a Masters of Management, a Degree in Law and is admitted to practice law in the UK, Australia and New Zealand.

Further Awards in 2021/2022 included being a Finalist in the Inaugural 2022 New Zealand OSPAs Outstanding Female Security Professional Category and Co-winner of the 2021 New Zealand Security Sector Network (NZSSN) Women in Security Awards Aotearoa (WiSAA) 'Thought Leader' category.

Jennie loves being involved in the CyberRisk world because of the speed with which the landscape constantly evolves. Keeping one step ahead has never been harder.



Ramon Manzano Chief Audit Executive and General Manager (Health Alliance)

Ramon has been practicing internal audit for more than 25 years across 11 countries. In 18 of these years, he led internal audit teams for large complex international organisations both in the private and public sectors. He is currently Chief Audit Executive and General Manager at Health New Zealand-healthAlliance. He has held this role since 2010 overseeing the growth of the internal audit function from 5 members serving 3 organisations to a current team of 12 looking after 7 organisations and along the way getting the IIA's Team Excellence in Internal Auditing award.

His lifelong passion is internal audit and developing high-performing audit teams. He constantly upskills staff, challenges the existing processes, and embraces new technologies. When trusted and respected, he believes internal audit can make a positive difference since its recommendations reach the highest levels in the organisation.

A lifelong learner and at this stage of his career, Ramon is looking forward to freely sharing his vast experience and insights through mentoring (via the Auckland IIA mentoring pilot last year), training, coaching, and board memberships at not-for-profit organisations - such as the IIA. In his role as speaker in national conferences, webinars, and round-table discussions, he is hard at work ensuring that current and future internal auditors have the skills needed to become trusted advisers. He is prepared to do his part by networking with fellow auditors in securing the continued relevance of the internal audit profession in decades to come.

Ramon is blissfully married with two lovely daughters who now can out-run, out-swim and out-ski him. He attended university in America finishing with an MBA then a Masters Degree in Accounting - with distinction. He is also a Chartered Accountant, a Certified Internal Auditor, an ACL Certified Data Analyst, and in 2017 was named Internal Auditor of the Year.



Additional Event Information

*Interactive Round Robin Workshops and Case Study Discussion

A round-robin 30-minute education workshop is a format that allows for engaging and interactive learning. In this format, the audience is divided into three groups, and each group rotates between three different workshops, each lasting 30 minutes. The workshops are facilitated by an Internal Auditor and a speaker, who will present a case study topic relevant to the industry.

The case study topic will be designed to provide a practical example of how the industry can effectively manage cyber risk and ensure the effectiveness of its assurance practices. The facilitator and speaker will encourage active participation from the audience and engage them in hands-on activities that reinforce the learning outcomes of each workshop.

The round-robin format allows participants to engage in focused learning sessions and interact with multiple facilitators and speakers. This format provides a dynamic and interactive learning experience, where participants can learn from each other, share insights, and gain practical knowledge that can be applied in their role as internal auditors.

Overall, the round-robin 30-minute education workshop is an effective format for internal auditors to gain practical knowledge and skills in managing cyber risk and ensuring the effectiveness of assurance practices. It provides a practical and engaging learning experience that can help participants stay ahead of emerging cyber threats and ensure the security and resilience of their organisation's digital assets.

IIA NZ event refund and attendance policy for the event

- Christchurch hybrid event tickets close on the **15 May at 8am. Maximum of 40 Attendees face-to-face.**
- Wellington hybrid event tickets close on the **22 May at 5pm. Maximum of 100 Attendees face-to-face.**
- **Full refund:** You can receive a full refund before ticket sales close as noted above or until sold out, whichever comes first.
- **No refund** after the event closing date, or when tickets are sold out, we cannot provide a refund due to confirmed catering numbers and other related event matters.
- We highly encourage you to register early for this event. In the unlikely event of cancellation, rest assured that all registered participants will receive a full refund.
- Postponement due to COVID: If there are any constraints caused due to COVID, we will notify you of a postponement. In such a case, your funds will be held with IIA NZ until we can confirm a new date for the event.
- Upon registration, you understand that this is a **hybrid event that combines both in-person and virtual attendance** options, allowing attendees to participate in the conference from anywhere in the world. In this case, the IIA NZ **education day may be recorded for promotional purposes**, meaning that portions of the event could be used for promotional purposes later.

Please note that by purchasing a ticket to the event, you agree to the terms and conditions outlined in this refund and attendance policy.

CPE

Attendance for either session will provide 1 CPE per hour.

A CPE certificate will be emailed to those registered following the sessions attended.